

GNE RISK ASSESSMENT

JUNE 2020

What are the hazards?	Pre risk level	Who may be at risk?	What have we put in place to control the risk?	Post risk level
Customers or engineers may start to display symptoms and potentially spread the virus	Medium	Staff Household occupants General public	<ul style="list-style-type: none"> Any worker who displays signs are asked to stay at home and isolate as per the guidelines or if anyone in their household is displaying symptoms. On arrival engineers will check any potential vulnerability or changes to the circumstances and if need be reschedule the job. Any engineer who may develop symptoms whilst working is to make the situation safe, withdraw from the property, tell their manager and then return home. 	Low
Contracting the virus while working in a home	Medium	Staff Household occupants General public	<ul style="list-style-type: none"> Updated common practices for working in the homes, as per new government advice and guidelines PPE to be provided to all engineers and worn when working in customer homes Additional PPE such as face mask/visors to be worn on site, along with shoe covers & gloves Updated provisions surrounding cleanliness. Stringent policy on washing hands more frequently and use of hand sanitizer Provision of alcohol-based hand sanitiser when hand washing is not possible. Pre and post-cleaning of surfaces touched in customer properties Maintain social distancing of at least 2 metres as far as possible Customer may be asked to wait in a separate room to ensure a minimum of 2m distance is kept Reducing time spent in the home, advising doors and windows to be open for decent ventilation and to avoid unnecessary handles being touched. Avoid where possible communal areas, such as lifts or stairways. If required though to wear PPE and limit touchpoints. All waste to be bagged, removed from the site and disposed of securely after the installation has taken place. 	Low
Contracting the virus while travelling to and from homes	Medium	Staff Household occupants General public	<ul style="list-style-type: none"> Pre and post visits; touchpoints within vans to be cleaned down Avoidance of public transport when possible One person team for jobs to ensure safe travelling to and from jobs Provision of stock to be allocated in vans to minimise unnecessary trips to the depot 	Low