



## Green Network Store Voucher

### Definitions

Eligible Customer:	A New Customer that meets the requirements set out under the Eligibility section of these Terms and Conditions.
Energy:	The gas or electricity (or both) being supplied under the standard terms and conditions of Green Network Energy.
New Joiner Credit:	A reward added as a credit to customer account up to 90 days after the customer has gone live on supply as per the <a href="#">New Joiner Credit Terms and Condition</a> .
GNS Voucher:	A voucher provided to the customer by email within 10 days after the customer has gone live on supply, the amount of which is specified in the GNS Voucher Email.
GNS Voucher Email:	Confirmation email sent by Green Network Energy with specific details of the reward to be received by the customer subject to these terms and conditions.
New Customer:	a UK resident over the age of 18 switching an energy supply to Green Network Energy for a property that is not currently or has not previously been supplied by Green Network Energy for either electricity or gas.

### Introduction

Thank you for choosing to join Green Network Energy. As part of a promotional offer we are rewarding new customers with a GNS Voucher upon joining Green Network Energy.

### Eligibility

- 1) Receipt of the GNS Voucher is subject to joining Green Network Energy which is subject to our standard terms and conditions: <https://bit.ly/2SlymcB>
- 2) The GNS Voucher is only applicable to fixed term tariffs.
- 3) The GNS Voucher is only applicable for an energy supply to a domestic property.
- 4) Customers must switch direct via the Green Network Energy website. Switches via any other site or by another link will be processed but may not be eligible for the GNS Voucher.
- 5) GNS Voucher will not be given if the residential consumer is already being supplied with either gas or electricity by Green Network Energy, even if the customer's existing product/tariff with Green Network Energy is coming to an end or being renewed.
- 6) If the switch is cancelled before the supply start date, this will result in cancellation of the GNS Voucher.
- 7) Green Network Energy reserves the right to verify eligibility and require proof of eligibility
- 8) Prepayment customers are not eligible for the GNS Voucher.

- 9) The GNS Voucher is only available in conjunction with the New Joiner Credit. It is not available in conjunction with any other offers.

### **Application**

- 1) The GNS Voucher will be emailed to Eligible Customers between within 10 days after the supply start date.
- 2) GNS Voucher may be used to purchase items from <https://www.greennetworkstore.com/>
- 3) The GNS Voucher is valid for 12 months from the date the GNS Voucher Email is received.
- 4) All purchases made with GNS Vouchers are subject to the acceptance of the Green Network Store terms and conditions. <https://bit.ly/2GBfwlu>
- 5) GNS Vouchers will be subject to verification at time of presentation and we reserve the right refuse any GNS Vouchers should the Eligibility criteria not be met .
- 6) **GNS (Green Network Store)** Vouchers are non-transferable and cannot be exchanged for cash.
- 7) You are solely responsible for the safe keeping and security of the GNS Voucher. Lost, stolen or destroyed vouchers will not be exchanged or refunded.
- 8) The GNS Voucher must be used in one purchase. No outstanding balance is payable, transferable or usable for another purchase at the GNS.
- 9) If you return a product originally purchased with a GNS Voucher, the amount will be refunded to you on new GNS Voucher which will be emailed to you and must use within 12 months from the date the GNS Voucher Email is received. If you return a product originally purchased with multiple payment methods, any refund due will first be refunded to the payment method(s) used for the original transaction (e.g. credit card, debit card or PayPal account) up to the original amount due to that payment method, following which the remaining balance of any refund will be transferred to a new GNS Voucher which will be emailed to you and must be used within 12 months from which the refunded voucher was received.
- 10) GNS Vouchers cannot be combined and used for single transaction.